



**JARAMOGI OGINGA ODINGA UNIVERSITY OF SCIENCE AND
TECHNOLOGY
SCHOOL OF BUSINESS AND ECONOMICS
UNIVERSITY EXAMINATION FOR THE DEGREE OF BACHELOR
OF BUSINESS ADMINISTRATION – WITH IT
2ND YEAR 1ST SEMESTER 2013/2014 ACADEMIC YEAR
KISII**

COURSE CODE: ABA 204

COURSE TITLE: FUNDAMENTAL OF HUMAN RESOURCE MANAGEMENT

EXAM VENUE:LR

STREAM: (BBA)

DATE: 13/8/14

EXAM SESSION: 9.00 – 11.00AM/PM

TIME: 2 HOURS

Instructions:

- 1. Answer question 1 (compulsory) and any other 2 questions .**
- 2. Candidates are advised not to write on the question paper.**
- 3. Candidates must hand in their answer booklets to the invigilator while in the examination room.**

Answer question ONE(compulsory) and any other TWO questions .

QUESTION ONE

- (a) Explain the term human resource management. (6 marks)
- (b) Define the term motivation (3 marks)
- (c) Explain the term collective bargaining. (6.marks)
- (d) Explain the role of personnel policies in an organization. (8 marks)
- (e) Differentiate between salaries and wages. (7)

QUESTION TWO

- (a) Discuss the objectives of training in an organization. (10 marks)
- (b) Discuss the objectives of compensation management in an organization (10marks)

QUESTION THREE

Discuss the objectives of fringe benefits in an organization. (20 marks)

QUESTION FOUR

Discuss why companies spend a huge sum of money on employee welfare, safety and security. (20 marks)

QUESTION FIVE

- (a) Explain the objectives of induction program in an organization. (10 marks)
- (b) Explain importance of manpower planning in an organization (10 marks)