

MERU UNIVERSITY OF SCIENCE & TECHNOLOGY

Foundation of innovations

MERU UNIVERSITY OF SCIENCE AND TECHNOLOGY

P.O Box 972-60200 - Meru-Kenya.

Tel: 020-2069349, 061-2309217, 064-30320 Cell phone: +254 712524293, +254 789151411

Fax: 064-30321

University Examination 2016/2017

FIRST YEAR, FIRST SEMESTER EXAMINATION FOR THE DEGREE OF BACHELOR OF COMMERCE, BACHELOR OF BUSINESS INFORMATION TECHNOLOGY AND BACHELOR ECONOMICS.

HBC 2102/BBA 2201: INTRODUCTION TO BUSINESS STUDIES

DATE: DECEMBER 2014 TIME: 2 HOURS

INSTRUCTIONS: Answer question **one** and any other **two** questions.

QUESTION ONE (30 MARKS)

- a) Discuss the role of small in the development of the Kenyan economy today. (6 marks)
- b) Obuya and Mr. Michael are trading independently. They are intending to convert their business into a partnership. What advantage will partnership have? (4 marks)
- c) What factors are considered when selecting a channel of distribution? (4 marks)
- d) By use of relevant examples, discuss the criteria of evaluating ethical business owner from unethical one. (8 marks)
- e) By use of examples show how business interacts with various internal environment.

(8 marks)

QUESTION TWO (20 MARKS)

- a) Describe a franchise and explain its advantages. (10 marks)
- b) Discuss various factors that influence the pricing of goods and services. (10 marks)

QUESTION THREE (20 MARKS)

- a) Identify four key stake holders in a business and describe how each is likely to influence business operations. (10 marks)
- b) Discuss all the objectives of a business by use of examples. (10 marks)

QUESTION FOUR (20 MARKS)

- a) Business has a stake in giving back to the society revenue that they accumulate in business operations. Clearly elaborate how the business is socially responsible to the employees and customers. (10 marks)
- b) For an activity to qualify to be a business activity, it must possess various characteristics.

 Discuss. (10 marks)

QUESTION FIVE (20 MARKS)

- a) Agnes is a college graduate who wishes to venture into small business. She cannot decide whether to start a sole proprietorship or join her friend to form a partnership. What factors should she consider before making a decision. (10 marks)
- b) Describe the various sources of finance for a small business in a country like Kenya. (10 marks)